

The BASIS team answer your questions about the PROMPT Professional Pest Control Register and Continuing Professional Development (CPD)

1 How long does the application process take?

If a fully completed application form is received, with a photograph, then the process should take no longer than five working days after receipt. Application forms, qualifications and photos can be submitted by either post or email to prompt@basis-reg.co.uk

2 Once registered, can I access my training record on-line?

Yes. You will need your current email address and Professional Register account number (200.....) to login at <http://basis-reg.co.uk/member-login> where you can request a copy of your training record. The record will be emailed to you within a minute of your request.

3 How do I register my CPD points and can somebody else do it for me?

Points should be registered automatically for qualifying events by event organisers, so make sure you always sign the attendance lists or have your PROMPT Membership card scanned. Your points log builds over the year and can be viewed at any time (see question 2) so there is no need to keep your own training and CPD log. However you may want to keep a list so that you can check that all your points have been allocated to you (see question 6).

4 I haven't got access to a computer or the Internet. Can I still be a member?

Yes. However, in order to maintain or obtain your CPD record, you will need to ring the PROMPT Register team who will be happy to assist. Most local libraries have Internet services which anyone can use, or maybe your employer can help with access.

5 How can I find how many points I've still got to record?

The annual requirement will vary depending on your membership category. Once you have accessed your training record (see question 2) this will show your current points achieved and areas where you still need to obtain CPD.

6 I've just accessed my training record on-line and not all the points I've earned are there. What do I do?

If some events are missing from your record then print a copy and write on the events which are missing. Return the amended training record to the Professional Register team who will amend your record to include the missing events or, alternatively, email the Professional Register team with the details prompt@basis-reg.co.uk

7 I can't remember what points were available for an event I attended last year. Where can I find out?

There is no need to refer to past events unless an event has been missed off your training record, in which case contact the PROMPT team (see question 6). The online events diary lists current and future events only, to avoid confusion when there are many events listed.

8 Where can I see a list of points available for future events?

See the Events page on the BASIS website

<http://basis-reg.co.uk/events>

9 What is the minimum number of hours I'm required to complete?

You are required to obtain a minimum number of CPD points per annum, which may take up to 20 hours of qualifying activities depending on content and level of participation. Many members gain in excess of 20 points each year and are clearly benefiting from this additional CPD. Remember an event does not have to be an expensive training course. It could be an internal team meeting, company regional meeting, supplier day, attendance at an exhibition or an update from your own technical reading – and/or research.

CPD FAQ

10 I've recorded more points than I need for the year. Can the surplus be carried forward?

Unfortunately the scheme does not allow CPD points to be carried forward. The purpose of CPD is to record current training and learning activities, however, account will be taken of fluctuations in CPD activity from one year to the next depending on the individual's record and circumstances.

11 I've not managed to get my points total this year. Will my membership be cancelled?

No. The PROMPT team make every effort to determine reasons for any shortfall. Where there are good reasons these can be taken into account.

12 Many customers ask me for ID. Can the PROMPT Register help and what does it mean to the customer?

The PROMPT ID card demonstrates that members have the up-to-date knowledge and skills to perform their duties and employers/clients can be assured that a PROMPT Register member is recognised as being suitably qualified with the relevant knowledge to carry out his/her work in a professional and efficient manner.



13 I've lost my ID card. Can I get a replacement?

Yes. Please contact the PROMPT team at BASIS to arrange for a replacement.

14 My employer won't pay the PROMPT Subscription. Can I still join personally?

Yes. PROMPT Membership is for individuals and, although many employers pay employees' registration fees, there is no reason why individuals can't pay for themselves.

15 I've changed employers. Will my points earned with them be lost?

No. The PROMPT is a register of the individual's CPD activities, retained under the individual's name. Companies may sponsor employees but it is NOT a company scheme.

16 My company holds weekly team briefings. Does this count towards CPD and how is it registered?

Yes. Team briefings can be awarded CPD status. They need to be registered by the employer as CPD events. Points will then be assigned and processed in the normal way. The employer will simply need to submit an attendance list following the meeting for the individual's records to be automatically updated.

17 And finally, how can I get the CPD points I need?

There are many ways to take part in CPD including in-house-training, visiting exhibitions such as PestEx, PPC Live, PestTech, conferences, technical updates, etc.

Most manufacturers and distributors have CPD available in a variety of forms, including online and paper tests. To see if something qualifies, just contact the PROMPT team.

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